

I.S.D. INC. THE INTERIOR SPACE DESIGN DIVISION OF PERKINS & WILL

Chicago, Illinois 60606
8 January 1965

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Central Intelligence Agency
Washington 25, D.C.

Dear Jim:

Brock and I have discussed the problem of public telephones in the Building, and I am writing this letter at his suggestion to request your guidance and counsel. The Telephone Company has turned us down on our request to have a more contemporary public telephone installation (see enclosed letter). The existing public telephones, as you know, are not in keeping with the contemporary design of the Building, and are not up to the standards we are setting for the building interiors. If we refinish the existing phone booths to a non-standard finish, the Telephone Company will wash their hands of the entire necessary maintenance pertaining to the booths. They would maintain the instrument only.

I had discussed this problem at length with a Mr. O'Connell, of the Public Phone Division of the Bell System here in Chicago, and Mr. William Ball, of the Public Phone Division of the Chesapeake & Patomac Telephone Company in Washington, D.C. All of our preliminary discussions led me to believe that we would, without too much difficulty, be able to have all the existing units exchanged for new contemporary units in a color acceptable to our scheme that would also be a Telephone Company standard color. This would keep all maintenance of the units in the hands of the Telephone Company, and not saddle the C.I.A. with an unnecessary maintenance problem. From here on, we have a choice of several procedures:

1. The C.I.A. can repaint the existing installations, which is a poor compromise.
2. We can leave them as they are, which solves nothing.
3. We can attempt to pressure the Telephone Company into giving us what we want. We might succeed in total, but run the risk of getting only half of what we want.

Do we have your permission to suggest that C.I.A. wishes to join us in a discussion with top echelon telephone people to try and resolve this? If not, would you please let us know how you would like us to proceed.

Sincerely,
I.S.D. INC.

Barbara Cochran Jaffe

BCJ/mal

cc:

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Mr. Brock Arms,
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